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Final Cutover Plan

On Tuesday 20th February 2018 we will be upgrading our Intraday Web platform with new features; launching a new Intraday API; and transitioning customers using the Elbas4 Java client in our Nordic, Baltic and German markets, to the Intraday Web platform. Customers already using our Intraday Web platform will move on to our Single Sign On solution (SSO) from go live, replacing hard tokens

This cutover plan provides members with details of how these changes will take place, as well as giving information on how historical data and intraday reports will be managed during the cutover.

Cutover schedule

Monday 19th February:

17:00 – 18:00 CET: There will be a downtime of the existing Intraday Web client and ELBAS4 JAVA Client.

Tuesday 20th February:

00:00 – 18:00 CET: Trading available on Intraday v1 (Elbas 4) using existing access. Trading is limited to products with delivery on 20th February.

NB! All trading on products with delivery on 20th February will have to be completed prior to the market closing at 18:00 CET 20th February. Open orders will not be transferred to the new trading platform.

18:00 – 21:00 CET: Service break. The intraday market will close at 18:00 CET.

21:00 – 23:59 CET: Members will be able to log into the new platform from 21:00 CET with their new SSO user credentials. Products for delivery on 21st February will be available in the new platform.

21:00 – 23:59 CET: Members who subscribe to ASCII and EDIEL reports will not receive these reports throughout this period.

00:00 CET: Members subscribing to ASCII and EDIEL reports will start receiving these as per the normal reporting schedule.

Wednesday 21st February:

All trading will take place on the new Intraday v2 platform. The old Intraday v1 (Elbas 4) will no longer be accessible.

Useful links & other important information

The new production environment: Intraday v2

From 21:00 on Tuesday 20th February, members will be able to access the new production environment using the new Intraday Web URLs: <https://intraday2.nordpoolgroup.com>

An email confirming production user credentials will be sent one week prior to go-live. Members will be able to test their connectivity to the new system using the URL above.

From 21:00 on 20th February, the existing Intraday Web URL (<https://intraday.nordpoolgroup.com>) will direct members to a landing page where they will be able to open the new trading client.

> More information about the upgrade can be found [here](#)

> [User guide](#)

> [How to log in with your new SSO token](#) : The guide “Using 2-Factor Authentication for login” provides details of the login methods available and back-up solutions in the event of you not being able to access your token via a mobile phone or desktop application.

Roll-back plan

In the event of a major issue, Nord Pool will roll back to Intraday v1 (Elbas). It is important therefore that members retain their physical tokens and user credentials for a period of one month. If such a problem occurs, members will be informed via an operational message.

Historical trading data

Data from orders and trades from 20th February and earlier will not be available in the new trading client. Members relying on this data for future use should store it internally prior to 18:00 CET on 20th February. Data can be extracted using the export to Excel functionality in the trading client.

Members subscribing to **intraday reports, ASCII or EDIEL**, will not receive these reports between 21:00 and 00:00 CET but will start receiving these as per the usual reporting schedule after 00:00 CET

Support

If you have any questions or require support during the transition period, please contact our intraday trading team:

Tel: [+47 67 10 91 15](tel:+4767109115)

E-mail: intraday@nordpoolgroup.com

Or get in touch with [your market manager](#).

Kind Regards,
Your Nord Pool Team

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