

What is SSO?

Single Sign On is a service that handles your login access control and permits a user, via one set of login credentials, (username and password) to access multiple applications.

What are the benefits of SSO?

Our SSO solution allows members to navigate between applications and remove the need for physical tokens. SSO authenticates the end user for all the applications the user has been given rights to and eliminates further prompts when the user switches applications during the same session.

Security – 2-Factor Authentication (2FA) for Trading Platforms?

Security is important for Nord Pool so with SSO access, Nord Pool will deliver the 2FA tokens via the Authy OneTouch process. The default Authy OneTouch process will provide a push notification sent to the mobile app of the user, providing the following are true:

- The (valid) mobile number of the user is known to Nord Pool.
- The user has installed the Authy mobile app (iOs or Android).
- Authy service has identified that the user has a OneTouch-compatible device and app version.

For those not permitted to use mobile devices, Authy OneTouch also provides support for your personal computer and the 2FA token can be delivered directly to your desktop.

Are there other methods available for delivery of one-time tokens?

Should the default mobile solution or delivery to your desktop as described above fail, there are various other fall-back methods available, as follows, to deliver one-time tokens to grant access:

- SMS message (to the mobile number stored in Nord Pool user database)
- Phone call (to the mobile number stored in Nord Pool user database)
- Email (to the email stored in Nord Pool user database)
- Phone call (to the landline stored in Nord Pool user database)

What does Nord Pool need when setting up SSO users?

Nord Pool will require a valid email address and mobile number for each SSO account that is configured.

The newly created SSO accounts will be configured for each individual end user, using the email address as the username.

How are SSO users linked to Member and Portfolios?

Before SSO accounts can be used, they must be linked to the Member and Portfolio (or set of Portfolios). Nord Pool will request confirmation of the user account linkage from your trading responsible contact person.

Can we continue to use our existing SSO accounts?

Yes. For example, if you already have an existing SSO account set up for the CASS Member UI or the UMM system, then these accounts will continue to work as they do today.

Accessing APIs via SSO?

Nord Pool has implemented SSO technology in all the APIs that we offer. SSO user credentials for APIs are unique to the system that they are intended for, therefore, navigation to Web Application from your API enabled account is not possible.